Print this letter on your company letter head

(Header)

**M/S:** Ooredoo/Zain/Viva, Kuwait Date: xxxxxxxxxx

**Subject: Whitelist Sender ID -Acknowledgement Letter**

Dear Sir/Madam,

Kindly whitelist sender id “Sender id” which is registered with Ooredoo/Zain/Viva.

We “Company name” acknowledge that all messages sent through our company from the mentioned sender ID will be transactional (A2P) messages which are specific to customers’ intent. This to further confirm that the company will not send any commercial or promotion messages (Bulk SMS) through this account.

“Company name” acknowledges that violating the above may cause inconvenience to the customers, hence the company may result in paying penalties as well as permanent deactivation of account.

Kind Regards,

Signature

Name

Position

Mobile: xxxxx

Email: xxxxx

Company Seal